



TELL US WHAT YOU THINK!

In order to continue our excellent service, Cal-Vintage Roofing listens to our customers. We would appreciate your comments on the service you've received. Please return this form in the pre-stamped envelope.

NAME: PHILIP SIMPSON

CITY: Sacramento

DATE: 1/9/09

Please circle the service(s) that we completed for you.

Roofing Tube Skylights Tile Restorations Gutters Tile Restoration Repair Other

Your Salesperson was:

Pete Mazzuca, Jr.

Pete Mazzuca, III

Tom Jordan

Eric Nichols

"About Our Staff"

Did you	Yes	No
Initially receive a prompt response from our salesperson?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Find the salesperson friendly and helpful?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Find the salesperson to be professional and knowledgeable?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
When calling our office, did you find the staff to be friendly and helpful?	<input checked="" type="checkbox"/>	<input type="checkbox"/>

"About Our Production Staff"

Did you	Yes	No
Receive good communication throughout your job?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Find the workers to be neat, courteous, and professional?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Find the production manager helpful and professional?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
If you have a friend, neighbor or relative that is thinking of installing a new roof, having repairs completed or is in need of an Inspection / Certification, would you refer us?	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Your primary reason for choosing us was:

Reputation Referral Price Other (please specify)

May we use your survey on our website?

(Telephone numbers WILL NOT be printed)

Name only

Address only

Name and Address

Additional Comments: My wife and I enjoyed discussing the job with Tom Jordan. He is helpful and professional. Jose Paez did an excellent repair. We find him very knowledgeable and thorough in his work. We will be visiting your show room in the near future.

Thank you for taking the time to complete this survey.