



TELL US WHAT YOU THINK!

In order to continue our excellent service, Cal-Vintage Roofing listens to our customers. We would appreciate your comments on the service you've received. Please return this form in the pre-stamped envelope.

NAME: Ethan E. Nancy Cutts PROJECT ADDRESS: 8406 Ruggles CT
CITY: Fair Oaks DATE: 2/2007

Please circle the service(s) that we completed for you.

- Roofing Sun Tunnels Attic Fan Gutters Tile Restoration Other

Your Salesperson was:

- [x] Pete Mazzuca, Jr. [] Pete Mazzuca, III [] Brent Irick [] Tony Polisso

"About Our Staff"

Table with 3 columns: Question, Yes, No. Rows include: Did you initially receive a prompt response from our salesperson? Find the salesperson friendly and helpful? Find the salesperson to be professional and knowledgeable? When calling our office, did you find the staff to be friendly and helpful?

"About Our Production Staff"

Table with 3 columns: Question, Yes, No. Rows include: Did you receive good communication throughout your job? Find the workers to be neat, courteous, and professional? Find the production manager helpful and professional? If you have a friend, neighbor or relative that is thinking of installing a new roof, having repairs completed or is in need of an inspection/certification, would you refer us?

Your primary reason for choosing us was:

- Reputation [x] Referral Price Other (please specify)

Additional Comments: This was a painless process. Mike Reynolds was very attentive and an excellent communicator. He took care of additional problems that arose by adjusting the plan on the spot. of action immediately and kept me informed of everything with a smile on his face. I wish every contractor I needed to hire Thank you for taking the time to complete this survey. could be as easy to work with as you guys!