



TELL US WHAT YOU THINK!

In order to continue our excellent service, Cal-Vintage Roofing listens to our customers. We would appreciate your comments on the service you've received. Please return this form in the pre-stamped envelope.

NAME: BONNIE ANDRADE PROJECT ADDRESS: 8173 LAKESPRING way
CITY: SACRAMENTO DATE: 5/12/06

Please circle the service(s) that we completed for you.

- Roofing Sun Tunnels Attic Fan Gutters Tile Restoration Other

Your Salesperson was:

- Pete Mazzuca, Jr. Pete Mazzuca, III Brent Irick Tony Polisso

"About Our Staff"

Table with 3 columns: Question, Yes, No. Rows include 'Initially receive a prompt response from our salesperson?', 'Find the salesperson friendly and helpful?', 'Find the salesperson to be professional and knowledgeable?', 'When calling our office, did you find the staff to be friendly and helpful?'.

"About Our Production Staff"

Table with 3 columns: Question, Yes, No. Rows include 'Receive good communication throughout your job?', 'Find the workers to be neat, courteous, and professional?', 'Find the production manager helpful and professional?', 'If you have a friend, neighbor or relative that is thinking of installing a new roof, having repairs completed or is in need of an inspection/certification, would you refer us?'.

Your primary reason for choosing us was:

- Reputation Referral Price Other (please specify)

Additional Comments: I LIKED THAT YOU HAD A LIST OF ADDRESSES SO THAT I COULD ACTUALLY VIEW THE ROOF COLOR I WAS CONSIDERING. IT'S HARD TO JUDGE FROM A SMALL SAMPLE. THIS HELPED IMMENSELY! ALSO WAS GRATEFUL THAT YOUR COMPANY WINTERIZED MY OLD ROOF FOR LEAKS UNTIL THE NEW ROOF COULD BE INSTALLED. ALL STAFF WERE VERY COURTEOUS & THE JOB WAS VERY TIMELY.

Thank you for taking the time to complete this survey.