



TELL US WHAT YOU THINK!

In order to continue our excellent service, Cal-Vintage Roofing listens to our customers. We would appreciate your comments on the service you've received. Please return this form in the pre-stamped envelope.

NAME: FRANKLIN + EVELYN TAPSCOTT PROJECT ADDRESS: 7438 SAXON WAY  
CITY: SACRAMENTO CA DATE: 10/25/08

Please circle the service(s) that we completed for you.

- Roofing     Tube Skylights     Tile Restorations     Gutters     Tile Restoration     Repair     Other

Your Salesperson was:

- Pete Mazzuca, Jr.     Pete Mazzuca, III     Tom Jordan     Eric Nichols

**"About Our Staff"**

- | Did you .....   | Yes                                 | No                       |
|---|-------------------------------------|--------------------------|
| Initially receive a prompt response from our salesperson?                   | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Find the salesperson friendly and helpful?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Find the salesperson to be professional and knowledgeable?                  | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| When calling our office, did you find the staff to be friendly and helpful? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

**"About Our Production Staff"**

- | Did you .....  | Yes                                 | No                       |
|--|-------------------------------------|--------------------------|
| Receive good communication throughout your job?  | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Find the workers to be neat, courteous, and professional?  | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Find the production manager helpful and professional?  | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| If you have a friend, neighbor or relative that is thinking of installing a new roof, having repairs completed or is in need of an Inspection / Certification, would you refer us? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Your primary reason for choosing us was:

- Reputation     Referral     Price     Other <sup>Home Show + Web Sites</sup> (please specify)

May we use your survey on our website?  
(Telephone numbers WILL NOT be printed)

- Name only     Address only     Name and Address

Additional Comments: We Researched roofing companies on the BBB + Contractors License Web Sites. The home show + the DVD with Tom Simon + Pete Mazzuca III is what sold us. We are very pleased with the quality of the work, professional attitude of the workers. They showed up on time as promised + cleaned all debris from property when finished. We will gladly recommend CAL VINTAGE TO ANYONE.

Thank you for taking the time to complete this survey.