



TELL US WHAT YOU THINK!

In order to continue our excellent service, Cal-Vintage Roofing listens to our customers. We would appreciate your comments on the service you've received. Please return this form in the pre-stamped envelope.

NAME: VETO W. GAIDIS PROJECT ADDRESS: 5833 KEYNTEL ST. CITY: CITRUS HEIGHTS DATE: 8 AUG 2005

Please circle the service(s) that we completed for you.

- Roofing, Sun Tunnels, Attic Fan, Gutters, Tile Restoration, Other (with handwritten 'DRY ROT REPAIR')

Your Salesperson was:

- [X] Pete Mazzuca, Jr. [] Pete Mazzuca, III [] Brent Irick [] Tony Polisso

"About Our Staff"

Table with 3 columns: Question, Yes, No. Rows include: Did you initially receive a prompt response from our salesperson? (Yes [X], No []), Find the salesperson friendly and helpful? (Yes [X], No []), Find the salesperson to be professional and knowledgeable? (Yes [X], No []), When calling our office, did you find the staff to be friendly and helpful? (Yes [X], No [])

"About Our Production Staff"

Table with 3 columns: Question, Yes, No. Rows include: Did you receive good communication throughout your job? (Yes [X], No []), Find the workers to be neat, courteous, and professional? (Yes [X], No []), Find the production manager helpful and professional? (Yes [X], No []), If you have a friend, neighbor or relative that is thinking of installing a new roof, having repairs completed or is in need of an inspection/certification, would you refer us? (Yes [X], No [])

Your primary reason for choosing us was:

- Reputation [], Referral [], Price [X], Other [X] CONFIDENCE (please specify) AFTER TALKING TO MR. PETE MAZZUCA JR. AND REVIEWING HIS PROFESSIONAL INTRODUCTION PACKAGE WE FELT MOST CONFIDENT IN CHOOSING CAL VINTAGE OVER TWO OTHER ROOFING COMPANIES.

Additional Comments: WE ARE EXTREMELY PLEASED WITH OUR NEW ROOF AND RAIN GUTTERS. ALL CAL VINTAGE PERSONNEL WERE COURTEOUS AND COMPLETED THEIR WORK IN A PROFESSIONAL MANNER. ALL WORK WAS COMPLETED IN A TIMELY MANNER AND ON SCHEDULE. CLEAN-UP WAS GOOD AND THOROUGH. THANK YOU ALL FOR A JOB WELL DONE AT A REASONABLE COST.

Thank you for taking the time to complete this survey.