



TELL US WHAT YOU THINK!

In order to continue our excellent service, Cal-Vintage Roofing listens to our customers. We would appreciate your comments on the service you've received. Please return this form in the pre-stamped envelope.

PROJECT ADDRESS: 5105 Sanicle Way
CITY: Fair Oaks CA DATE: 9/2/08

Please circle the service(s) that we completed for you.

- Roofing (circled), Tube Skylights, Tile Restorations, Gutters, Tile Restoration, Repair, Other

Your Salesperson was:

- [x] Pete Mazzuca, Jr. [ ] Pete Mazzuca, III [ ] Tom Jordan [ ] Tony Polisso

"About Our Staff"

Table with 2 columns: Question, Yes, No. Rows include: Did you initially receive a prompt response from our salesperson? (Yes [x], No [ ]), Find the salesperson friendly and helpful? (Yes [x], No [ ]), Find the salesperson to be professional and knowledgeable? (Yes [x], No [ ]), When calling our office, did you find the staff to be friendly and helpful? (Yes [x], No [ ])

"About Our Production Staff"

Table with 2 columns: Question, Yes, No. Rows include: Did you receive good communication throughout your job? (Yes [x], No [ ]), Find the workers to be neat, courteous, and professional? (Yes [x], No [ ]), Find the production manager helpful and professional? (Yes [x], No [ ]), If you have a friend, neighbor or relative that is thinking of installing a new roof, having repairs completed or is in need of an Inspection / Certification, would you refer us? (Yes [x], No [ ])

Your primary reason for choosing us was:

- Reputation [ ], Referral [x], Price [ ], Other [x] (please specify)

May we use your survey on our website? (Telephone numbers WILL NOT be printed)

(Telephone numbers WILL NOT be printed)

- [ ] Name only [x] Address only [ ] Name and Address

Additional Comments:

\* The extensive paperwork (addresses of roofs installed by Cal Vintage, thorough coverage of all work contemplated) was very helpful. I did not have to guess about anything.

Thank you for taking the time to complete this survey.