



TELL US WHAT YOU THINK!

In order to continue our excellent service, Cal-Vintage Roofing listens to our customers. We would appreciate your comments on the service you've received. Please return this form in the pre-stamped envelope.

NAME: Kathryn Williams PROJECT ADDRESS: 3609 Bainbridge CITY: North Highlands DATE: 10-23-08

Please circle the service(s) that we completed for you.

- Roofing Tube Skylights Tile Restorations Gutters Tile Restoration Repair Other

Your Salesperson was:

- Pete Mazzuca, Jr. Pete Mazzuca, III Tom Jordan Tony Polisso

"About Our Staff"

Table with 3 columns: Question, Yes, No. Rows include: Did you initially receive a prompt response from our salesperson? Find the salesperson friendly and helpful? Find the salesperson to be professional and knowledgeable? When calling our office, did you find the staff to be friendly and helpful?

"About Our Production Staff"

Table with 3 columns: Question, Yes, No. Rows include: Did you receive good communication throughout your job? Find the workers to be neat, courteous, and professional? Find the production manager helpful and professional? If you have a friend, neighbor or relative that is thinking of installing a new roof, having repairs completed or is in need of an Inspection / Certification, would you refer us?

Your primary reason for choosing us was:

- Reputation Referral Price Other (Price and timely response when I saw the crew)

May we use your survey on our website? (Telephone numbers WILL NOT be printed)

- Name only Address only Name and Address

Additional Comments: Crews arrived on time, did not leave any type of mess. Were professional with job completed in less time than anticipated. Thank you for an excellent installation of both my new roof and gutters.

Thank you for taking the time to complete this survey.