



TELL US WHAT YOU THINK!

In order to continue our excellent service, Cal-Vintage Roofing listens to our customers. We would appreciate your comments on the service you've received. Please return this form in the pre-stamped envelope.

NAME: MARY & DOUG KUHLE PROJECT ADDRESS: 341 CANYON FALLS DR

CITY: Folsom

DATE: 4/7/08

Please circle the service(s) that we completed for you.

Roofing

Sun Tunnels

Attic Fan

Gutters

Tile Restoration

Other

Your Salesperson was:

[X] Pete Mazzuca, Jr.

[] Pete Mazzuca, III

[] Brent Irick

[] Tony Polisso

"About Our Staff"

Did you	Yes	No
Initially receive a prompt response from our salesperson?	[X]	[]
Find the salesperson friendly and helpful?	[X]	[]
Find the salesperson to be professional and knowledgeable?	[X]	[]
When calling our office, did you find the staff to be friendly and helpful?	[X]	[]

"About Our Production Staff"

Did you	Yes	No
Receive good communication throughout your job?	[X]	[]
Find the workers to be neat, courteous, and professional?	[X]	[]
Find the production manager helpful and professional?	[X]	[]
If you have a friend, neighbor or relative that is thinking of installing a new roof, having repairs completed or is in need of an Inspection/certification, would you refer us?	[X]	[]

Your primary reason for choosing us was:

Reputation [] Referral [X] Price [] Other (please specify) []

And your sales presentation which was very thorough

Additional Comments: Professional

The project went very well & we are very pleased

Thank you for taking the time to complete this survey.