



TELL US WHAT YOU THINK!

In order to continue our excellent service, Cal-Vintage Roofing listens to our customers. We would appreciate your comments on the service you've received. Please return this form in the pre-stamped envelope.

NAME: Tomas Marquardt OATES PROJECT ADDRESS: 2911 HIGHLAND AVENUE
CITY: SACRAMENTO DATE: 6/9/07

Please circle the service(s) that we completed for you.

- TILE Roofing (circled) Sun Tunnels Attic Fan Gutters (circled) Tile Restoration REPLACEMENT (circled) Other

Your Salesperson was:

- Pete Mazzuca, Jr. Pete Mazzuca, III Brent Irick Tony Polisso

"About Our Staff"

Table with 3 columns: Question, Yes, No. Rows include: 'Initially receive a prompt response from our salesperson?', 'Find the salesperson friendly and helpful?', 'Find the salesperson to be professional and knowledgeable? - EXCELLENT', 'When calling our office, did you find the staff to be friendly and helpful?'.

"About Our Production Staff"

Table with 3 columns: Question, Yes, No. Rows include: 'Receive good communication throughout your job? - EXCELLENT', 'Find the workers to be neat, courteous, and professional? - EXCELLENT', 'Find the production manager helpful and professional? - EXCELLENT', 'If you have a friend, neighbor or relative that is thinking of installing a new roof, having repairs completed or is in need of an inspection/certification, would you refer us? DEFINITELY - ALREADY HAVE'.

Your primary reason for choosing us was:

- Reputation Referral Price Other (please specify) * INITIAL CONTACT at EXPO for Home + Landscape

Additional Comments: * VERY PROFESSIONAL & knowledgeable throughout the time we were evaluating 3 different roofing companies. Willing to work with us to get exactly what we needed for a reasonable price (A Like-weight TILE Roof)

ALREADY SEVERAL NEIGHBORS HAVE COMMENTED ON THE EXCELLENT WORKMANSHIP. RALPH KEPT US WELL INFORMED AND ANSWERED OUR QUESTIONS. THE ROOF IS BEAUTIFUL! Thank you for taking the time to complete this survey.