



TELL US WHAT YOU THINK!

In order to continue our excellent service, Cal-Vintage Roofing listens to our customers. We would appreciate your comments on the service you've received. Please return this form in the pre-stamped envelope.

NAME: Richard & Shirley Wilkendorf PROJECT ADDRESS: 2053 Shelby Circle
CITY: El Dorado Hills, CA DATE: 8/29/08

Please circle the service(s) that we completed for you.

- Roofing
- Tube Skylights
- Tile Restorations
- Gutters
- Tile Restoration
- Repair
- Steel Other

Your Salesperson was:

- Pete Mazzuca, Jr. Pete Mazzuca, III Tom Jordan Tony Polisso

"About Our Staff"

- | Did you | Yes | No |
|---|-------------------------------------|--------------------------|
| Initially receive a prompt response from our salesperson? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Find the salesperson friendly and helpful? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Find the salesperson to be professional and knowledgeable? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| When calling our office, did you find the staff to be friendly and helpful? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

"About Our Production Staff"

- | Did you | Yes | No |
|--|-------------------------------------|--------------------------|
| Receive good communication throughout your job? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Find the workers to be neat, courteous, and professional? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Find the production manager helpful and professional? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| If you have a friend, neighbor or relative that is thinking of installing a new roof, having repairs completed or is in need of an Inspection / Certification, would you refer us? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Your primary reason for choosing us was:

- Reputation Referral Price Other (please specify)

May we use your survey on our website?

(Telephone numbers WILL NOT be printed)

- Name only Address only Name and Address

Additional Comments: Jose & Mario were excellent crew members, they did a fantastic job.

Thank you for taking the time to complete this survey.