



TELL US WHAT YOU THINK!

In order to continue our excellent service, Cal-Vintage Roofing listens to our customers. We would appreciate your comments on the service you've received. Please return this form in the pre-stamped envelope.

NAME: JODY STEPHENS PROJECT ADDRESS: 14 WATERTRUSH CT CITY: SAC, CA 95831 DATE: 10/13/08

Please circle the service(s) that we completed for you.

- Roofing, Tube Skylights, Tile Restorations, Gutters, Tile Restoration, Repair, Other

Your Salesperson was:

- Pete Mazzuca, Jr., Pete Mazzuca, III, Tom Jordan, Eric Nichols

"About Our Staff"

- Did you... Initially receive a prompt response from our salesperson? Find the salesperson friendly and helpful? Find the salesperson to be professional and knowledgeable? When calling our office, did you find the staff to be friendly and helpful?

"About Our Production Staff"

- Did you... Receive good communication throughout your job? Find the workers to be neat, courteous, and professional? Find the production manager helpful and professional? If you have a friend, neighbor or relative that is thinking of installing a new roof, having repairs completed or is in need of an Inspection / Certification, would you refer us?

Your primary reason for choosing us was:

- Reputation, Referral, Price, Other (please specify)

May we use your survey on our website? (Telephone numbers WILL NOT be printed)

- Name only, Address only, Name and Address

Additional Comments: BRAVO!!! WOW!!! AT THE RISK OF SOUNDING A BIT OVER THE TOP - I LOVE MY NEW ROOF. NOT ONLY DOES IT LOOK BETTER THAN I IMAGINED IT WOULD, IT IS THE BEST LOOKING ROOF IN THE NEIGHBORHOOD. EVERY EMPLOYEE WAS TOP DRAWER - WELL GROOMED, COURTEOUS AND COMMUNICATIVE TO THE NINTH DEGREE.

Thank you for taking the time to complete this survey.

GROOMED, COURTEOUS AND COMMUNICATIVE TO THE NINTH DEGREE.