



TELL US WHAT YOU THINK!

In order to continue our excellent service, Cal-Vintage Roofing listens to our customers. We would appreciate your comments on the service you've received. Please return this form in the pre-stamped envelope.

NAME: Will & Bev Kempton PROJECT ADDRESS: 104 Swift River Dr.
CITY: Folsom DATE: 9-25-07

Please circle the service(s) that we completed for you.

Roofing Sun Tunnels Attic Fan Gutters Tile Restoration Other Steel

Your Salesperson was: Your initial presentation Pete was terrific!

Pete Mazzuca, Jr. Pete Mazzuca, III Brent Irick Tony Polisso

"About Our Staff"

Did you	Yes	No
Initially receive a prompt response from our salesperson? <u>Very prompt response.</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Find the salesperson friendly and helpful? <u>Pete SR was great.</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Find the salesperson to be professional and knowledgeable? <u>Very much so. We were impressed.</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
When calling our office, did you find the staff to be friendly and helpful? <u>Always friendly + helpful.</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

"About Our Production Staff"

Did you	Yes	No
Receive good communication throughout your job? <u>Great communication from everyone.</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Find the workers to be neat, courteous, and professional? <u>They were very neat, very professional.</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Find the production manager helpful and professional? <u>Very helpful, calling + checking in all the time.</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
If you have a friend, neighbor or relative that is thinking of installing a new roof, having repairs completed or is in need of an inspection/certification, would you refer us? <u>WE have had many people ask already and we highly recommend your company to all!</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Your primary reason for choosing us was: X Reputation Referral X Price Other (please specify)

Additional Comments: We were extremely happy with every aspect of our roofing project. Your prices were competitive and the service, workmanship and project delivery was perfect! We love our roof, would recommend your company to our our neighbors and would like to

Take this time to say Thank you to Cal Vintage and especially PETE!
Thank you for taking the time to complete this survey.