



Our roof is beautiful!
Thank you,
Lauren C.

TELL US WHAT YOU THINK!

In order to continue our excellent service, Cal-Vintage Roofing listens to our customers. We would appreciate your comments on the service you've received. Please return this form in the pre-stamped envelope.

Date: 6.25.04

Name: Lauren & John Chioloro II Address: 102 Winterstein Drive,

City/State: Folsom, CA

Please check the service that we completed for you.

- Roofing
- Sun Tunnels
- Attic Fan
- Gutters
- Other

Pete Mazzucco III

Print the name of your salesperson

"About Our Sales Staff"

- | Did you | Yes | No |
|--|-------------------------------------|--------------------------|
| A. Find the salesperson friendly and helpful on your first call? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| B. Receive a prompt response from our salesperson? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| C. Find the salesperson to be professional and knowledgeable? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

"About Our Production Staff"

- | Did you | Yes | No |
|--|-------------------------------------|--------------------------|
| A. Receive good communication throughout your job? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| B. Find the workers to be neat and courteous? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| C. Find the production manager helpful and professional? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Additional Comments:

Wonderful service from start to finish! You've got professionalism & courtesy hands down over all other companies I contacted. Very thorough from sales, production to follow-up. Great roofing staff!

If you have a friend, neighbor or relative that is thinking of installing a new Roof, having repairs completed or is in need of an Inspection, would you refer us?

Yes No

Thank you for taking the time to complete this survey.

(over)

Marco & Martin are very dependable & hard working. They're manners & willingness to communicate w us to lessen any stress we had & minimize disruption to our schedules was very much appreciated. Thanks!