



TELL US WHAT YOU THINK!

In order to continue our excellent service, Cal-Vintage Roofing listens to our customers. We would appreciate your comments on the service you've received. Please return this form in the pre-stamped envelope.

NAME: Andy Kontic PROJECT ADDRESS: 101 Hinkle Ct Folsom
CITY: Folsom DATE: 5/28/08

Please circle the service(s) that we completed for you.

- Roofing
- Sun Tunnels
- Attic Fan
- Gutters
- Tile Restoration
- Other

Your Salesperson was:

- Pete Mazzuca, Jr. Pete Mazzuca, III Tom Jordan Tony Polisso

"About Our Staff"

- | Did you | Yes | No |
|---|-------------------------------------|--------------------------|
| Initially receive a prompt response from our salesperson? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Find the salesperson friendly and helpful? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Find the salesperson to be professional and knowledgeable? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| When calling our office, did you find the staff to be friendly and helpful? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

"About Our Production Staff"

- | Did you | Yes | No |
|---|-------------------------------------|--------------------------|
| Receive good communication throughout your job? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Find the workers to be neat, courteous, and professional? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Find the production manager helpful and professional? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| If you have a friend, neighbor or relative that is thinking of installing a new roof, having, repairs completed or is in need of an Inspection / Certification, would you refer us? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Your primary reason for choosing us was:

- Reputation Referral Price Other (please specify)

Additional Comments: Pete Jr. helped us with our roof after it was damaged beyond repair by the Jan. 2008 storm. Due to the complexity of the roof design, all of us anxiously had to wait through the winter season to replace the roof. Pete helped us keep the roof sealed during this time and replaced the roof promptly when the weather was good. Excellent jobs.

Thank you for taking the time to complete this survey. Thanks Pete!