

# Customer Testimonial

Thank you for allowing us to be of service to you and your home. We appreciate your feedback, which helps us to improve and continue to offer the highest level of service, quality products and value. Please return this form in the pre-stamped envelope. If you would like to submit this online go to [www.calvintageroofing.com/testimonial](http://www.calvintageroofing.com/testimonial)



Date: 10-16-2018

Name: Dina and Gregg Anderson

Project Address: 5039 Oak Leaf Avenue

City: Carmichael, CA

Zip Code: 95600

Service(s) that we completed for you:  New Roof  Reroof  Repairs  Other: \_\_\_\_\_

Roof Installed:  Composition  Steel/Metal  Concrete Tile  Other: \_\_\_\_\_

Your Salesperson was:  Pete Mazzuca Jr  Pete Mazzuca III  Tony Polisso Jr  Ralph Haskell  Matt Giannini

## ABOUT OUR STAFF

	Yes	No
When calling our office, did you find the staff to be courteous and helpful? .....	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Did you find the salesperson professional, and knowledgeable? .....	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Did you initially receive a prompt response from our salesperson? .....	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## ABOUT OUR PRODUCTION STAFF

Did you receive good communication throughout your job? .....	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Find the workers to be neat, courteous, and skilled? .....	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Find the production manager / superintendent attentive and responsive? .....	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## MORE ABOUT YOUR ROOFING EXPERIENCE

If you have a friend, neighbor or relative that is in need of roofing services, would you refer us? .....

<input checked="" type="checkbox"/>	<input type="checkbox"/>
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Primary reason for choosing us:  Reputation  Price  Referral  Other: We were impressed by the information

## Share your experience:

We received during our consultation and felt it was a good fit for us. It's a big investment too. We wanted to make sure the company working on our home was thoughtful and knowledgeable.

Ralph was great to work with and thoroughly answered all of my questions. He got back to us in a timely manner too. We appreciated that since we are working people with limited time on our hands. When the work started on our roof, we were so impressed with the crew. They were on time and they didn't leave a trace of trash or nails, etc. The office staff were always kind and professional when I had questions. Hats off to Ralph, Martin, Brent and April and of course, the kind crew that did our roof. →

Thank you for taking the time to complete this Testimonial