



TELL US WHAT YOU THINK!

In order to continue our excellent service, Cal-Vintage Roofing listens to our customers. We would appreciate your comments on the service you've received. Please return this form in the pre-stamped envelope.

NAME: Craig + Joanne Burress PROJECT ADDRESS: 1648 Ashford Dr. CITY: Roseville, CA DATE: 9/06

Please circle the service(s) that we completed for you.

- Roofing Sun Tunnels Attic Fan Gutters Tile Restoration Other

Your Salesperson was:

- [x] Pete Mazzuca, Jr. [] Pete Mazzuca, III [] Brent Irick [] Tony Polisso

"About Our Staff"

Table with 3 columns: Question, Yes, No. Rows include: Did you initially receive a prompt response from our salesperson? Find the salesperson friendly and helpful? Find the salesperson to be professional and knowledgeable? When calling our office, did you find the staff to be friendly and helpful?

"About Our Production Staff"

Table with 3 columns: Question, Yes, No. Rows include: Receive good communication throughout your job? Find the workers to be neat, courteous, and professional? Find the production manager helpful and professional? If you have a friend, neighbor or relative that is thinking of installing a new roof, having repairs completed or is in need of an inspection/certification, would you refer us?

Your primary reason for choosing us was: my two tenants - painless!

____ Reputation ____ Referral ____ Price [x] Other (please specify) Sales presentation by Pete Jr.

Additional Comments: Called your office because you had installed an attractive concrete roof on a neighbor's house the year before - all I wanted was the name + color of the tile... Then Pete Jr. talked to me about steel. His presentation was so impressive plus another neighbor had a new steel roof installed by C.V. and was very pleased - now I'm very pleased - Great job - I highly recommend C.V.